



# MACTRON WIRELESS

114 Osborn Road, Eshowe, 3815  
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 (E): [accounts@macwireless.co.za](mailto:accounts@macwireless.co.za)

## CUSTOMER SALES ORDER

Please fill in the information below and email or fax to :

Email: [accounts@macwireless.co.za](mailto:accounts@macwireless.co.za) Fax : 086 572 9123

Name & Surname:			
ID Number:			
Physical Address:			
City:			
Postal Address:			
Home Tel:			
Office Tel:		Fax No:	
Contact person:		Cell No:	
Email:		Website:	

Package 1:	Wireless 1 – 1.5Mb at R350 per month (excl. Installation)	
Package 2:	Wireless 2 – 2Mb at R550 per month (excl. Installation)	
Package 3:	Wireless 3 – 3Mb at R750 per month (excl. Installation)	
Package 4:	Wireless 4 – 4Mb at R850 per month (excl. Installation)	
Package 5:	Wireless 5 – 5Mb at R950 per month (excl Installation)	
Package 6:	Wireless 6 - 6Mb at R1150 per month (excl Installation)	
Package 7:	Wireless 7 - 8Mb at R1500 per month (excl Installation)	
Package 8:	Wireless 8 – 10Mb at R2000 per month (excl Installation)	
VoIP:	VoIP RENTAL – R100 per Month per number (excl. Installation)	
Internal Wireless:	Installation of an additional Access Point to increase at home connection	
Additional extras:		

Signature	
Date	

## **Important notes :**

1. Mactron Wireless will require access to your home to be able to install your connection
2. Installation is to a single point and does not include additional points or configurations
3. Internet connections will not be activated until all installations costs have been settled.

## **Standard Use Policy & Conditions**

### **Difference between Lite and Extreme Packages:**

Lite Package only allows torrent downloading between 12:00am – 06:00am

Extreme Package allows torrent downloading all day all night

### **Acceptable Use:**

This Acceptable Use Policy specifies the actions prohibited by Mactron Wireless to Mactron Wireless Internet customers. Mactron Wireless reserves the right to modify the Policy at any time.

### **Network Abuse:**

Mactron Wireless does not in any way support Spam or any form of network abuse and enforces the Mactron Wireless Terms and Conditions and Acceptable Use Guidelines on a stringent basis when complaints are made. Enforcement of Mactron Wireless and Conditions as well as its Acceptable Use Guidelines for reasons of Spam or Network Abuse will result in suspension or termination of account access privileges.

Complaints regarding Illegal Use or System or Network Security issues should be sent to support@dcwireless.co.za

Complaints regarding Spam or any other email abuse should be sent to support@dcwireless.co.za

these policies are directly in line with those provided by our upstream ISP (Neotel).

### **Illegal Use:**

The Mactron Wireless Network may be used only for lawful purposes. Transmission, distribution or storage of any material in violation of any applicable law or regulation is prohibited. This includes, without limitation, material protected by copyright, trademark, trade secret or other intellectual property right used without proper authorization, and material that is obscene, defamatory, constitutes an illegal threat, or violates export control laws.

### **Cancellation:**

Unless you have subscribed to the Wireless Service for a fixed term, you may end the Wireless Service by 30 (thirty) days written notice to us. The notice will take effect on the first day of the month immediately following the end of the 30 (thirty) day notice period

### **Non-payment and Suspensions:**

Non-payment of account will result in your service being suspended. If no payment is made within 10 days a re-connection fee of R 100 will be charged to your account.

### **Updating of these Terms and Conditions**

Provider reserves the right to change, modify, add to or remove from portions or the whole of these Terms and Conditions from time to time.

### **Downtime and Service**

Mactron Wireless will require a maximum of 4 hours to repair a link that has disconnected for any reason.

## **BANKING DETAILS**

**BANK NAME: FIRST NATIONAL BANK**

**ACC NAME: MACTRON WIRELESS SOLUTIONS**

**ACC NO.: 62651509857**

**REF: CUSTOMER NAME AS PER SALES ORDER**

